



## About Us

MQA regulates health care practitioners and facilities through timely professional licensure, facility permitting, and administrative enforcement in order to preserve the health, safety, and welfare of the public.



[FLHealthSource.gov/Background-Screening/](https://FLHealthSource.gov/Background-Screening/)



[FLHealthSource.gov](https://FLHealthSource.gov)



[MQA.BackgroundScreen@flhealth.gov](mailto:MQA.BackgroundScreen@flhealth.gov)



850-488-0595



Don't Delay, Get Screened Today!

For a list of frequently asked questions, instructional materials, and guidance on checking the status of your screening with the Florida Department of Law Enforcement, visit [FLHealthSource.gov/Background-Screening/](https://FLHealthSource.gov/Background-Screening/).

MQA's Virtual Agent, ELI, is the best way to learn about licensure requirements, application status, renewal requirements, fees, address updates, background screening processes, public records requests, and more. Look for ELI's image in the bottom right corner of your device as you navigate MQA's webpages and talk with us today!



# About Background Screenings

House Bill 975, Background Screening and Certifications, passed during the 2024 Legislative Session, establishing background screening requirements for health care professions regulated by the Florida Department of Health, Division of Medical Quality Assurance. Beginning **July 1, 2025**, all\* health care practitioners must comply when applying for initial licensure or renewing their license.

*\*Emergency medical technicians, paramedics, pharmacy interns, registered pharmacy technicians, and radiologic technicians are exempt unless applying through the military active-duty spouse licensure pathway. Fingerprint retention requirements do not apply to these professions.*



# How It Works

**Act Now—Understand Your Timeline! Failure to get background screened will result in not being allowed to renew your license.**

The background screening process takes time due to multiple required steps and processing. Waiting too long will result in **licensing delays or expiration**.

- **Applying for an initial license?** You **must** complete a new background screening as part of your application—don't wait!
- **Renewing your license?** Plan ahead and complete all screening requirements **well before** your expiration date. The renewal period opens **90 days in advance**—use this time wisely to avoid disruptions.

## Steps to Initiate and Track Screenings:

- 1** Register with the CHAI system at <https://chai.flclearinghouse.com/>.  

- 2** Create or update your profile.  

- 3** Schedule an appointment with a Livescan provider (you can schedule an appointment within the CHAI system or refer to our Locate a Provider tab at <https://FLHealthSource.gov/Background-Screening/BGS-providers/>). Health care practitioners are responsible for the screening costs and should be aware that fees vary by service provider.  


- 4** Bring your ORI Number and complete your fingerprinting appointment. ORI Numbers can be found at <https://FLHealthSource.gov/Background-Screening/BGS-requirements/>. Request your Transaction Control Number (TCN) from the Livescan provider before leaving your appointment. The Department cannot retrieve your TCN.  


- 5** Keep your TCN in a safe place in case it is requested by the Department. You can track the submission of your prints by entering your TCN at the Florida Department of Law Enforcement TCN Lookup at <https://cchinet.fdle.state.fl.us/search/app/tcnlookup?2>  


**When applying for or renewing your license, you must acknowledge the privacy statement regarding electronic fingerprinting within the application. Your screening results cannot be shared with the Department if the privacy statement is not received.**

