Florida Department of Health

MQA ONLINE SERVICES PORTAL

YOUR PORTAL. ON DEMAND.

Sonya Edwards

MQA ONLINE SERVICES PORTAL

Florida Department of Health

Email: MQAOnlineService@FLHealth.gov

Licensure Support Team: Toll-Free 855-410-3344

Florida HEALTH

Webinar Topics

Section 1: One-Time Registration Process

Section 2: Adding Your License

Section 3: Returning User

Section 4: Questions

Section 1:

One-Time Registration Process

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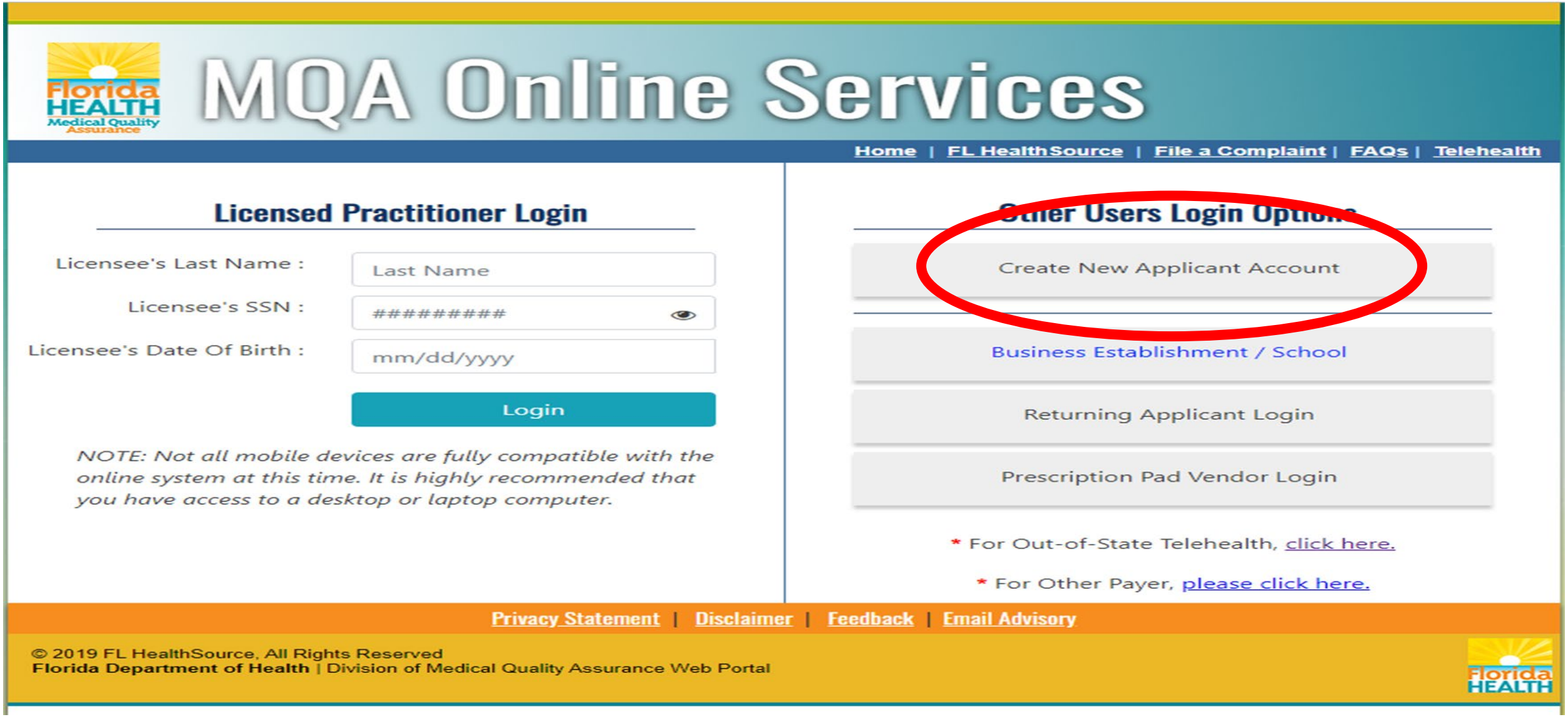

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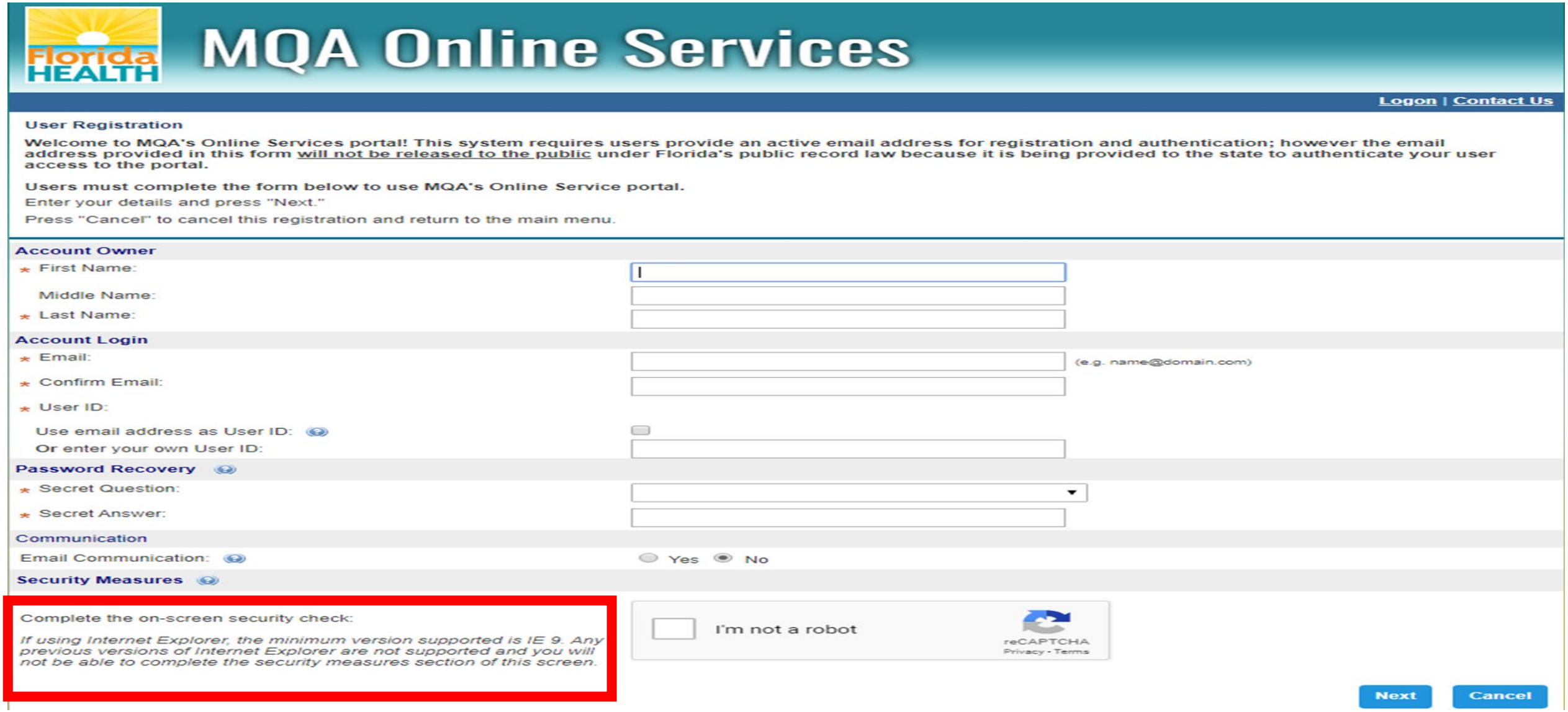

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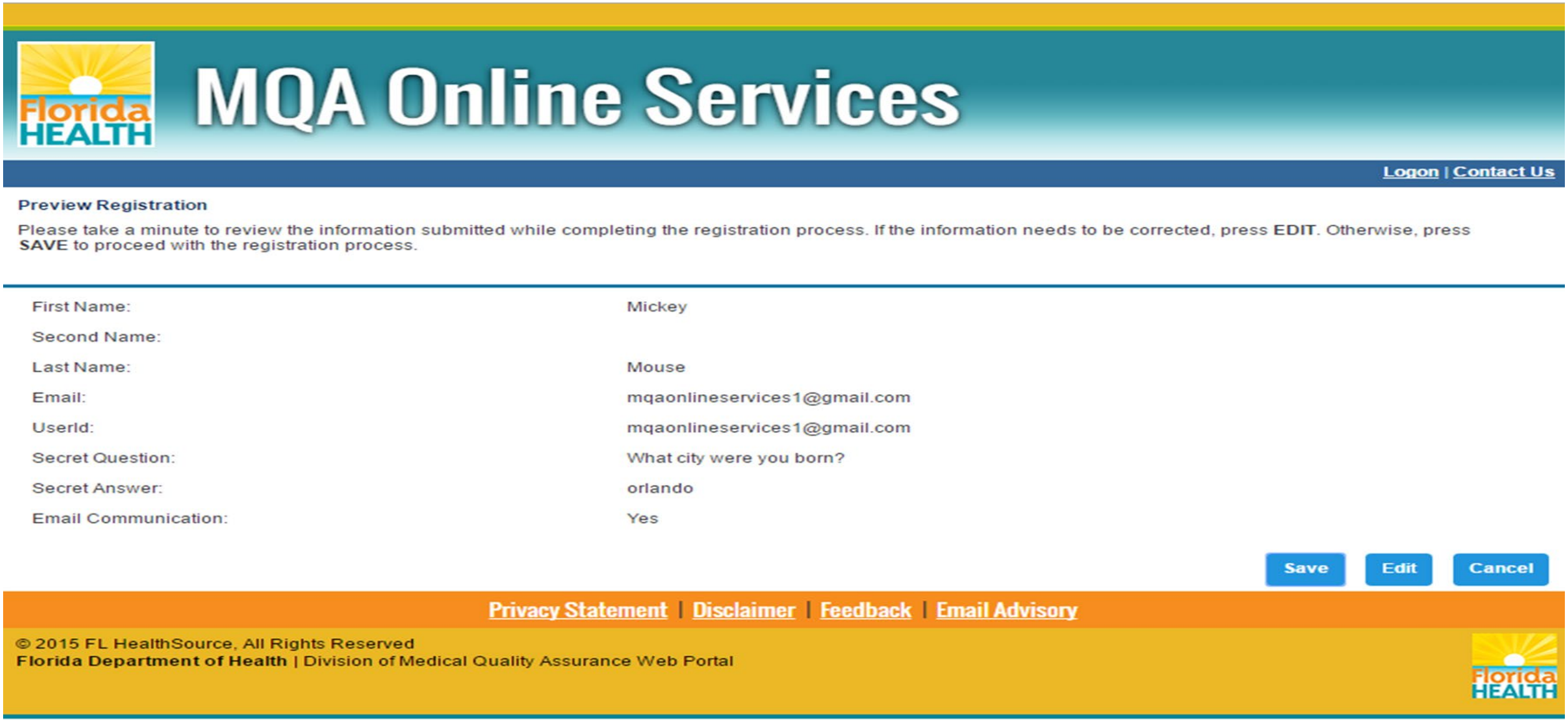

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- This email address is currently associated with an existing account. Please select the available link then "Forgot User ID?" to enter your email address or you may select "Forgot Password?" to gain entry onto your account. Your User ID or your password will be sent to you electronically.

User Registration

Welcome to MQA's Online Services portal! This system requires users provide an active email address for registration and authentication; however the email address provided in this form will not be released to the public under Florida's public record law because it is being provided to the state to authenticate your user access to the portal.

Users must complete the form below to use MQA's Online Service portal.

Enter your details and press "Next."

Press "Cancel" to cancel this registration and return to the main menu.

Account Owner

* First Name: Department

Middle Name:

* Last Name: of Health

Account Login

* Email: test@gmail.com (e.g. name@domain.com)

* Confirm Email: test@gmail.com

* User ID:

Use email address as User ID: ☑

Or enter your own User ID:

Password Recovery

* Secret Question: What is your maternal grandmother's first name?

* Secret Answer: Health

Communication

Email Communication: ◉ Yes ○ No

Security Measures

*

Complete the on-screen security check:

If using Internet Explorer, the minimum version supported is IE 9. Any previous versions of Internet Explorer are not supported and you will not be able to complete the security measures section of this screen.

☐ I'm not a robot reCAPTCHA Privacy - Terms

Next Cancel

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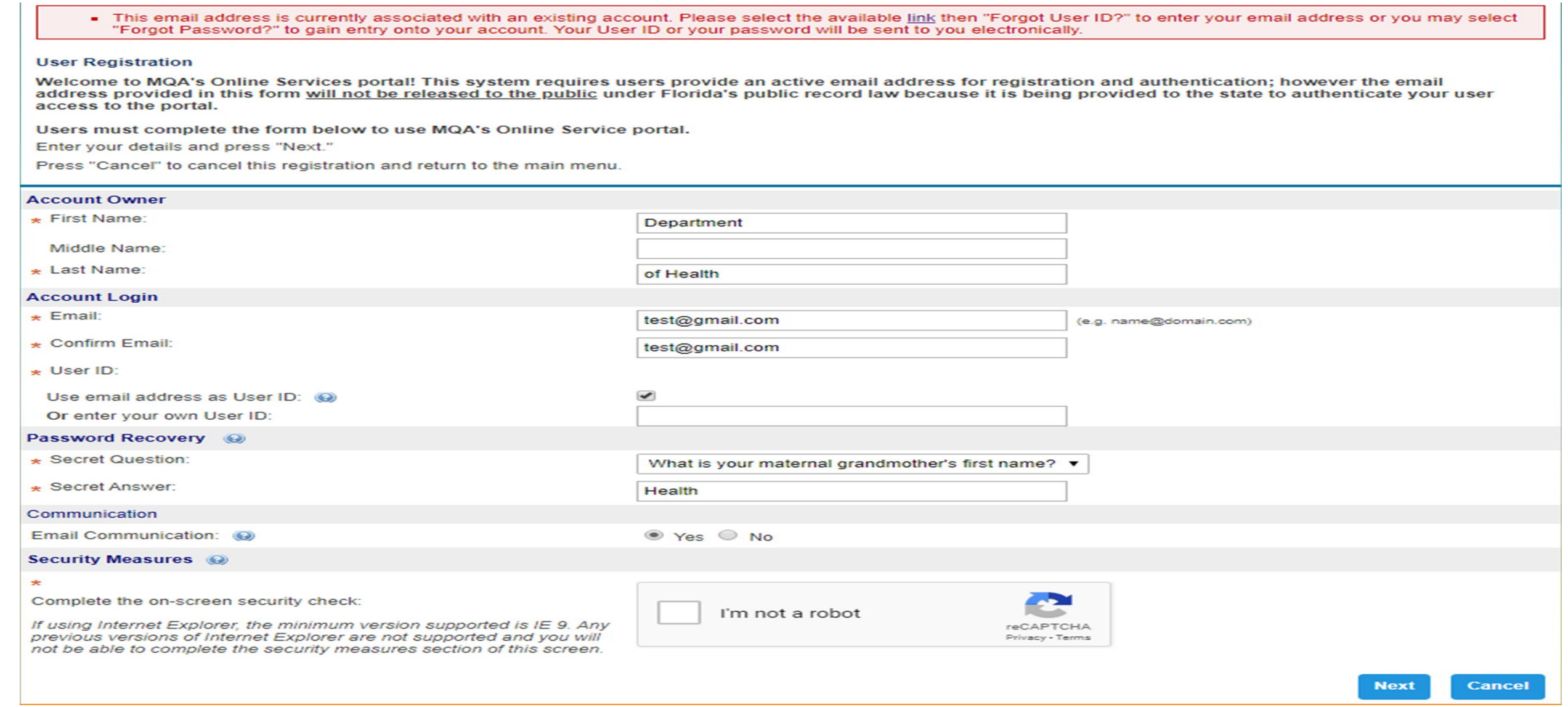

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Email Communication: Yes No

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I'm not a robot

reCAPTCHA
Privacy - Terms

Next Cancel

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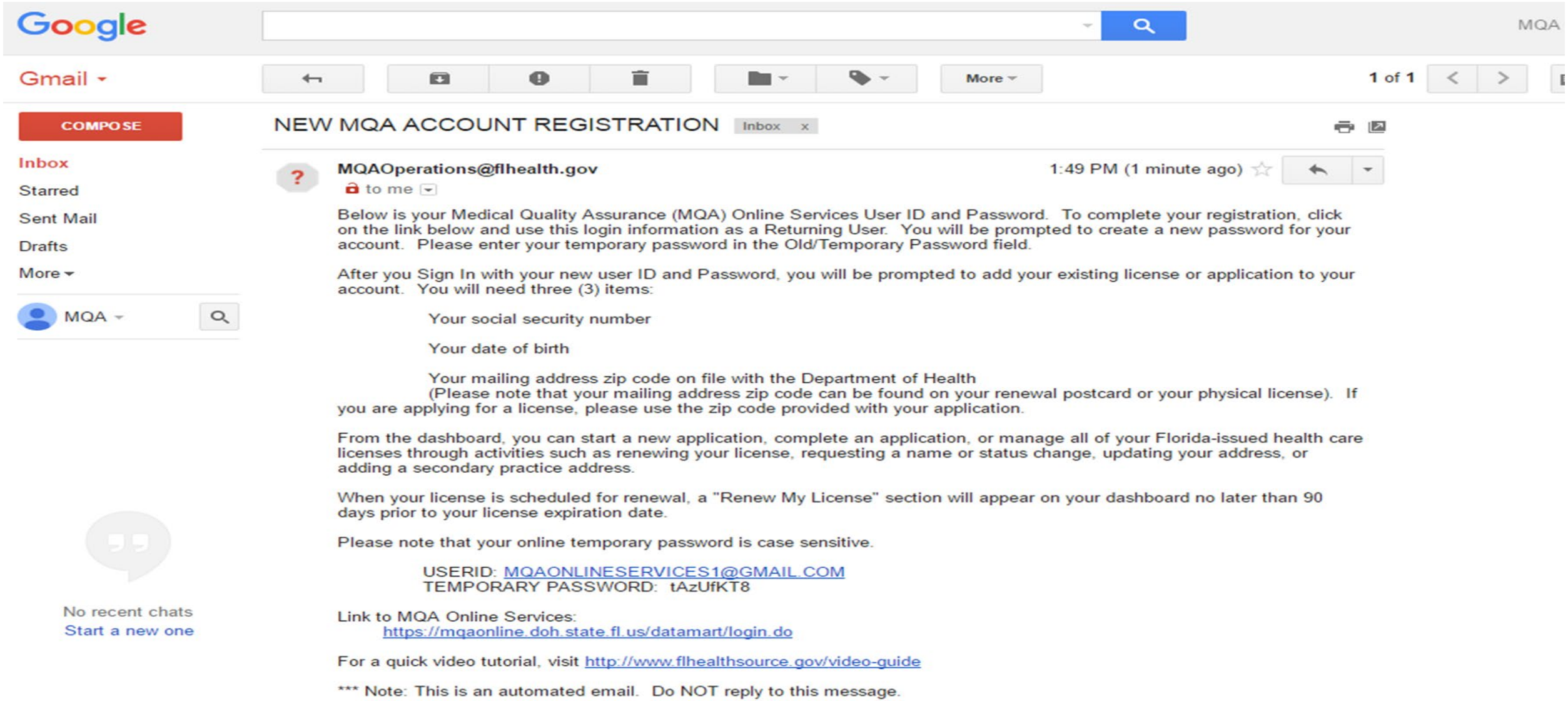

Google MQA

Gmail More 1 of 1

COMPOSE

Inbox
Starred
Sent Mail
Drafts
More

MQA

No recent chats
Start a new one

NEW MQA ACCOUNT REGISTRATION Inbox x

MQAOperations@flhealth.gov 1:49 PM (1 minute ago)
to me

Below is your Medical Quality Assurance (MQA) Online Services User ID and Password. To complete your registration, click on the link below and use this login information as a Returning User. You will be prompted to create a new password for your account. Please enter your temporary password in the Old/Temporary Password field.

After you Sign In with your new user ID and Password, you will be prompted to add your existing license or application to your account. You will need three (3) items:

Your social security number

Your date of birth

Your mailing address zip code on file with the Department of Health
(Please note that your mailing address zip code can be found on your renewal postcard or your physical license). If you are applying for a license, please use the zip code provided with your application.

From the dashboard, you can start a new application, complete an application, or manage all of your Florida-issued health care licenses through activities such as renewing your license, requesting a name or status change, updating your address, or adding a secondary practice address.

When your license is scheduled for renewal, a "Renew My License" section will appear on your dashboard no later than 90 days prior to your license expiration date.

Please note that your online temporary password is case sensitive.

USERID: MQAONLINESERVICES1@GMAIL.COM
TEMPORARY PASSWORD: tAzUfKT8

Link to MQA Online Services:
https://mqaonline.doh.state.fl.us/datamart/login.do

For a quick video tutorial, visit http://www.flhealthsource.gov/video-guide

*** Note: This is an automated email. Do NOT reply to this message.

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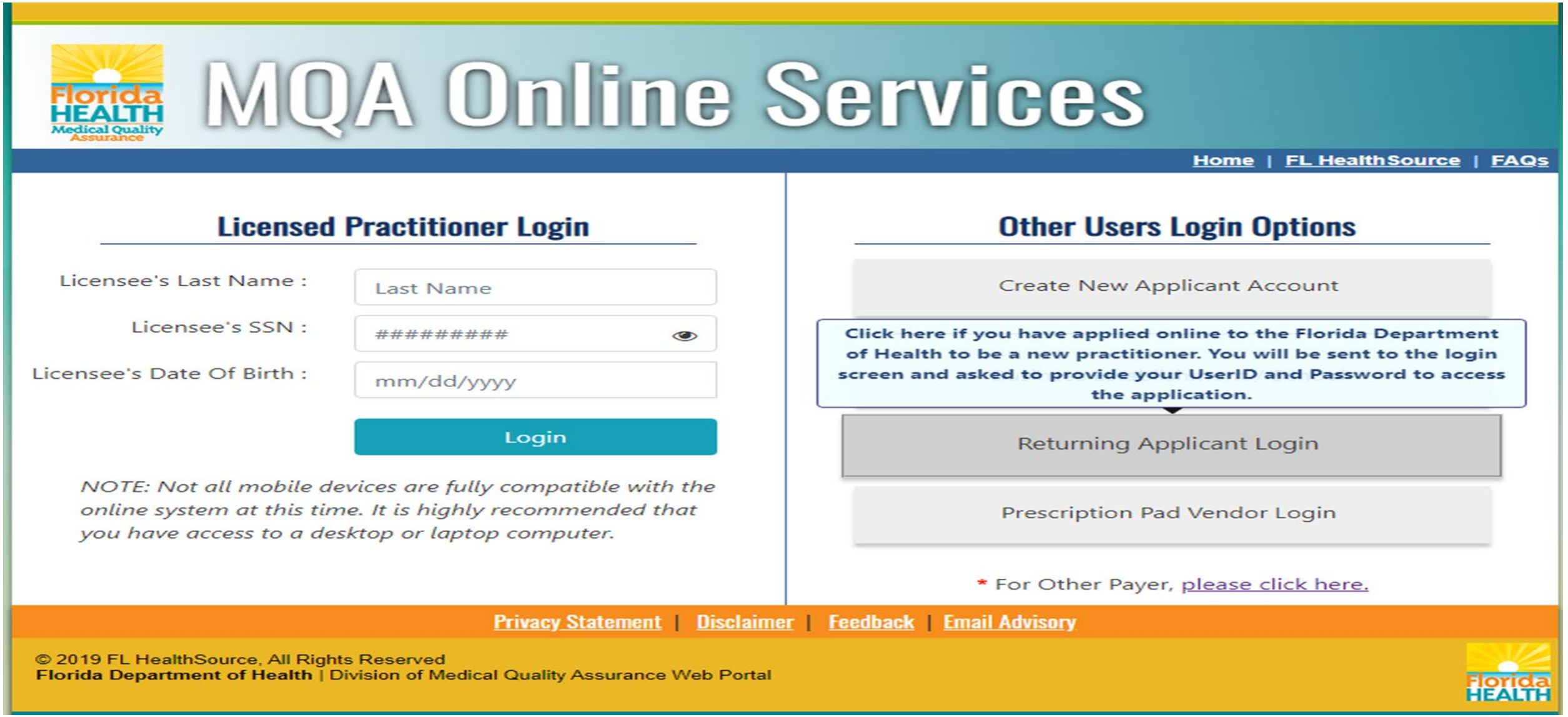

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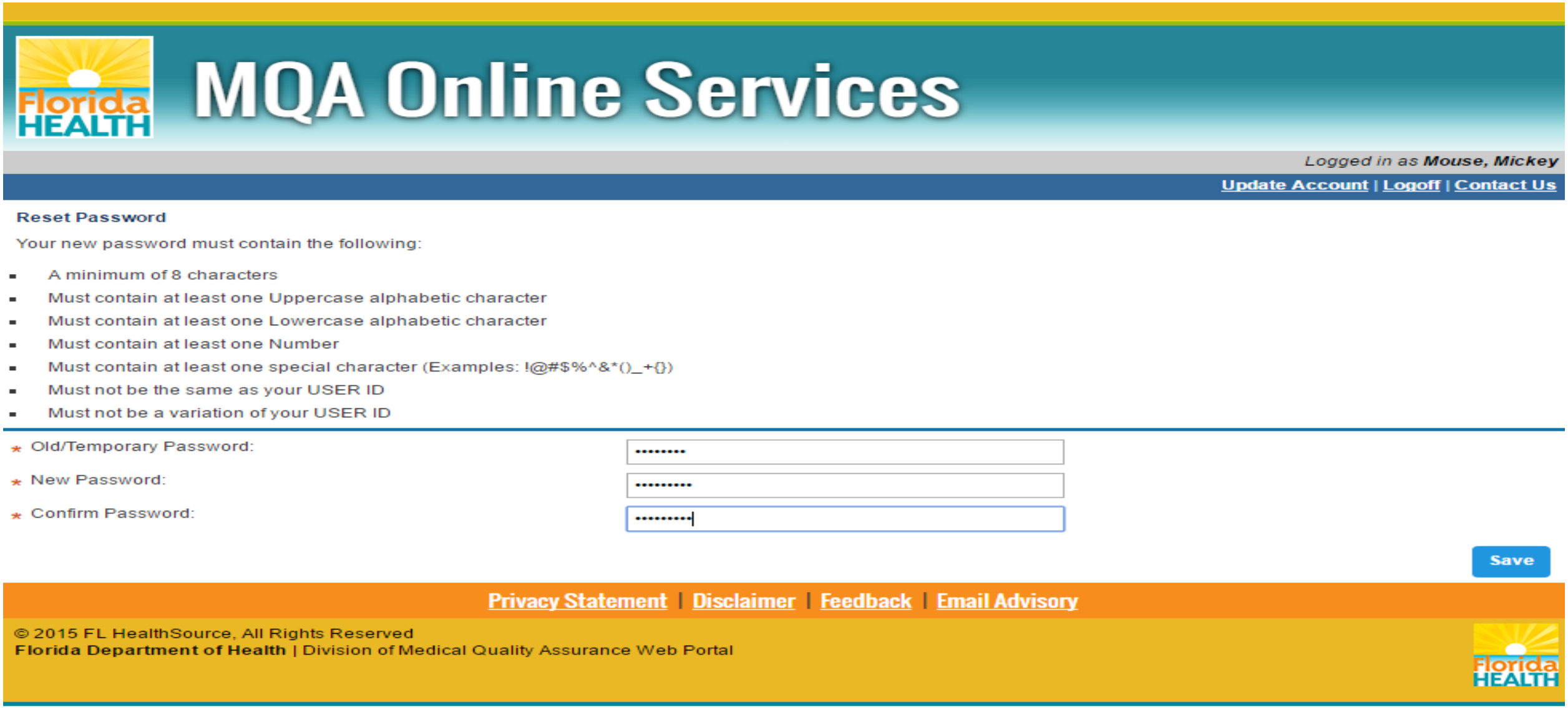

Section 2:

Adding/Linking Your License

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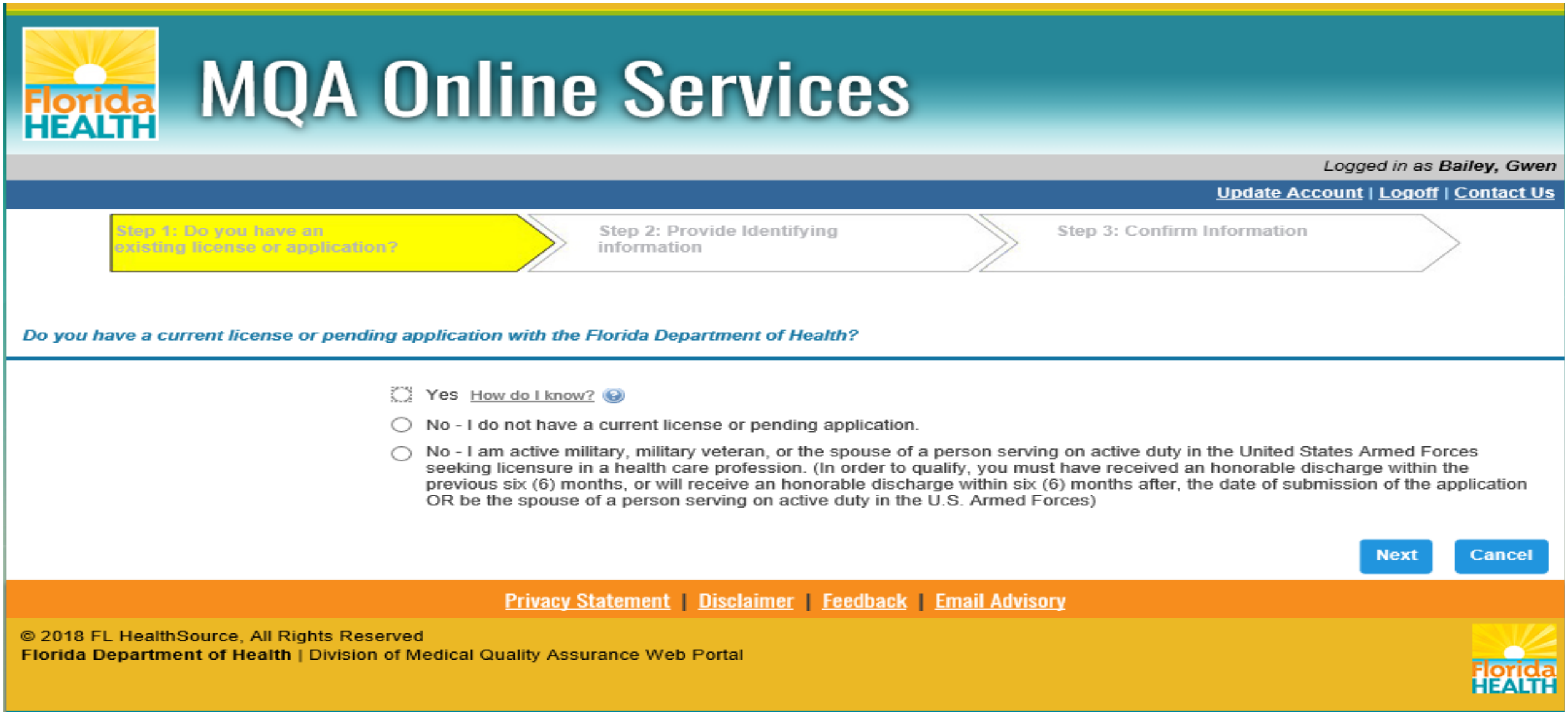

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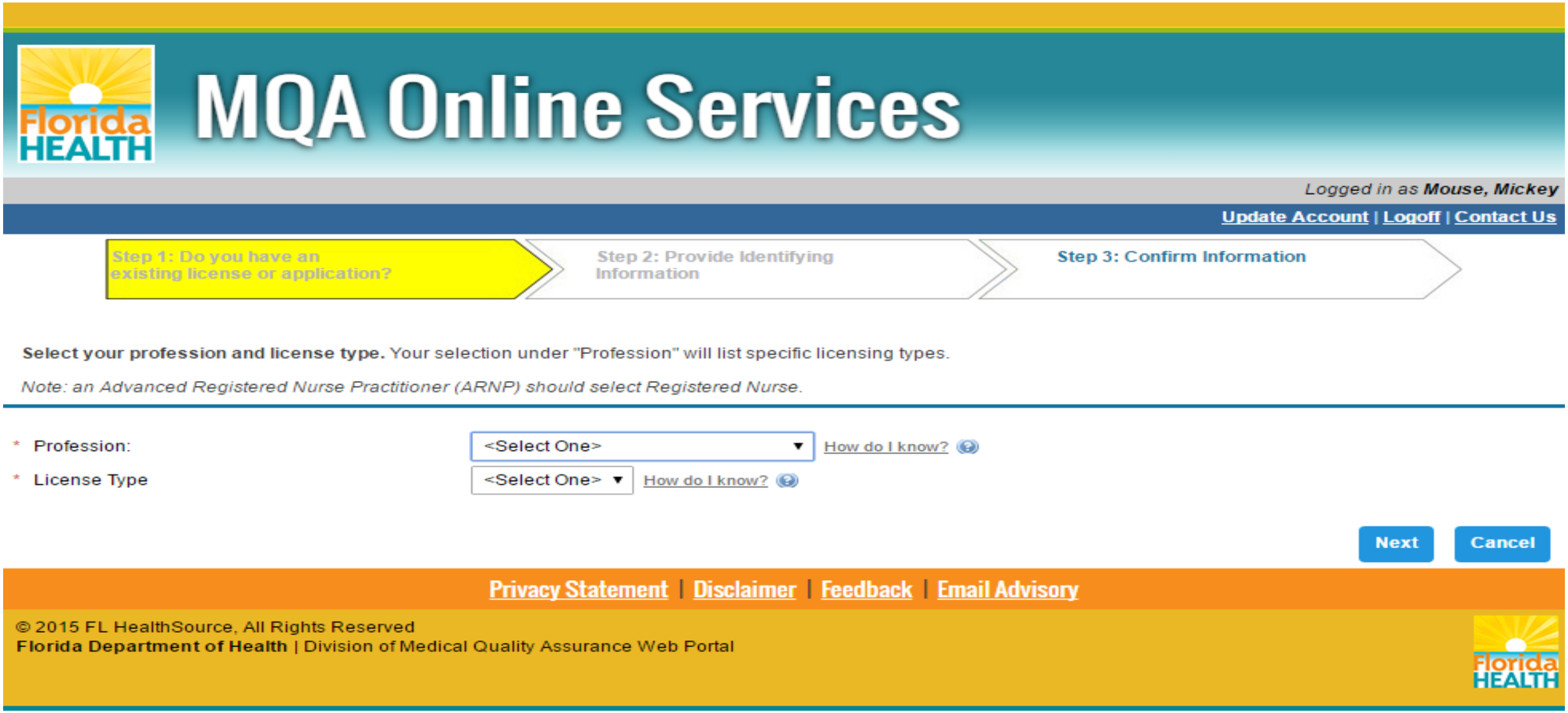

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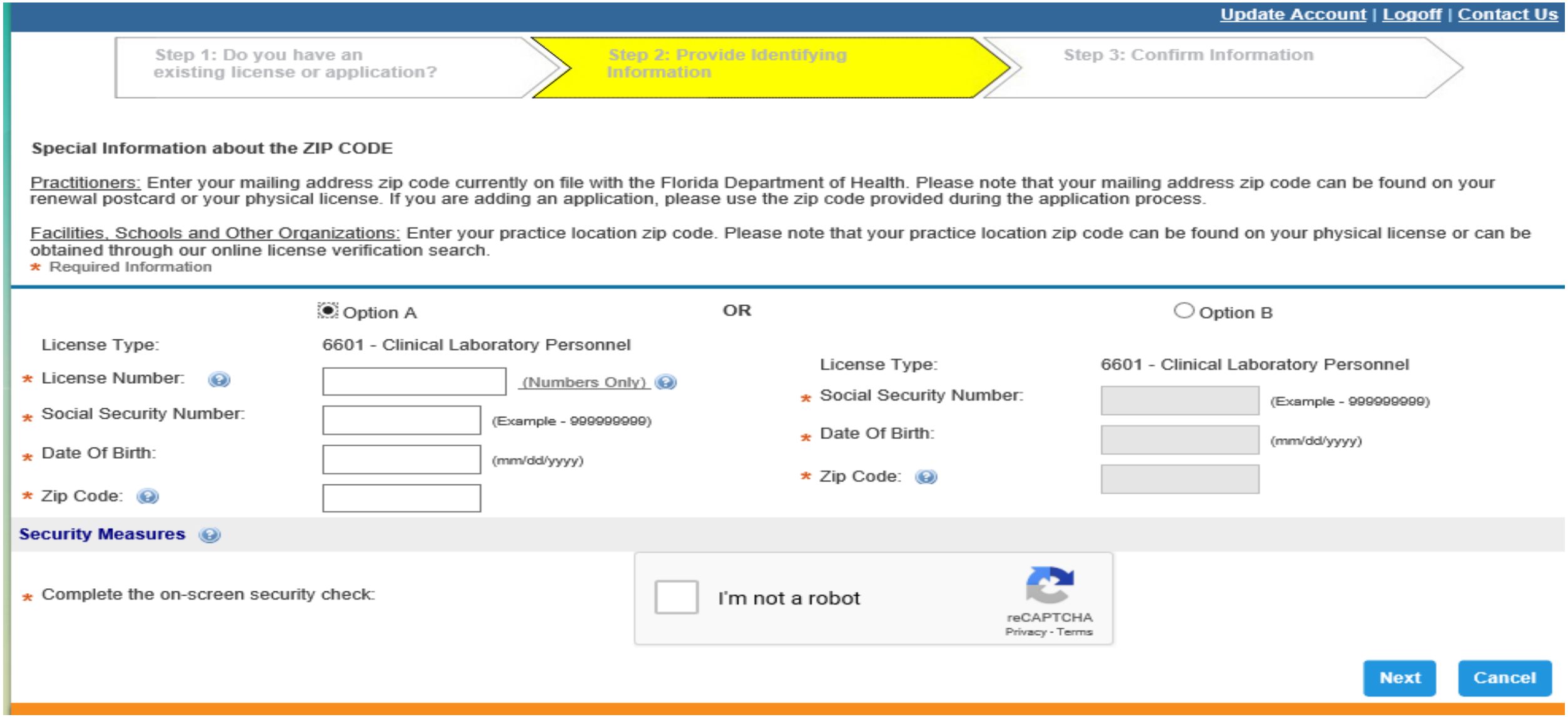

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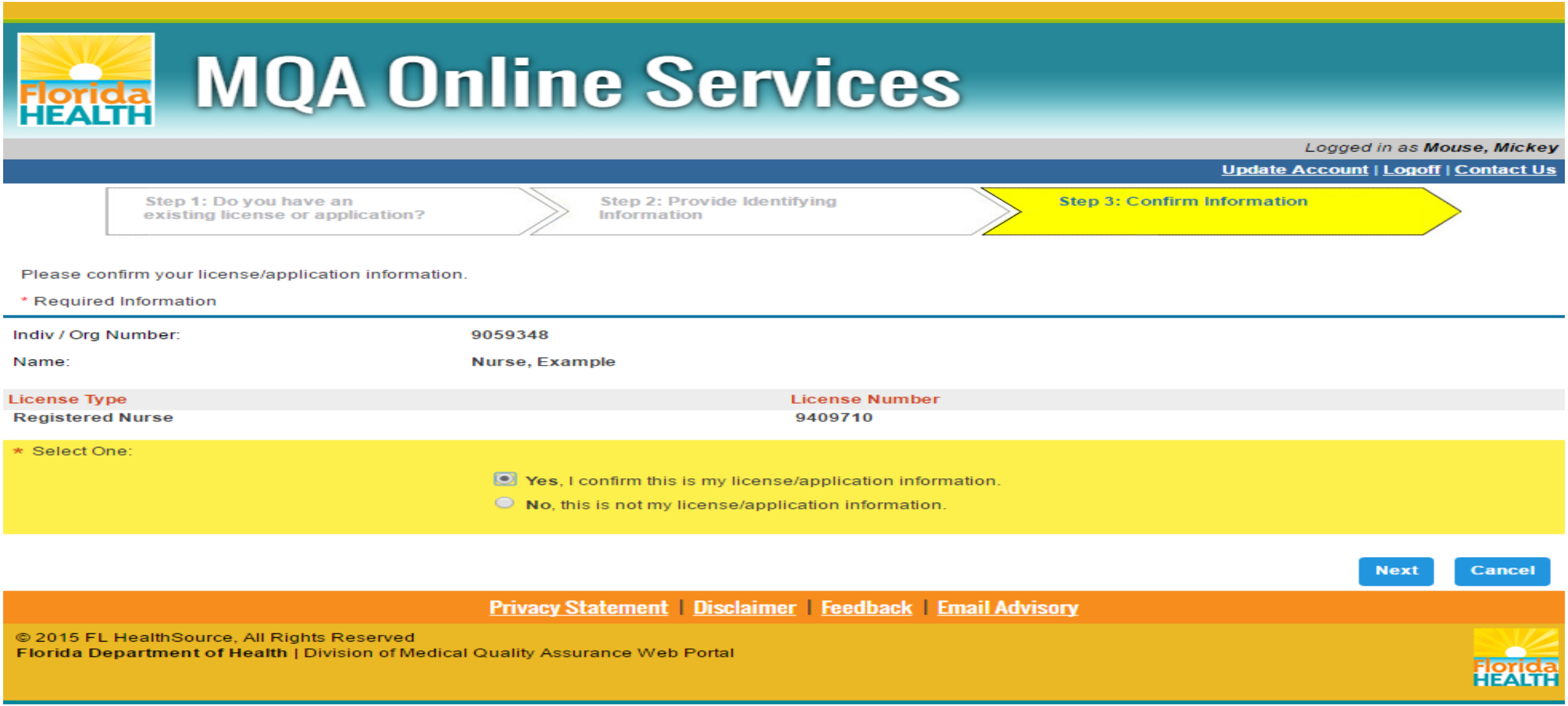

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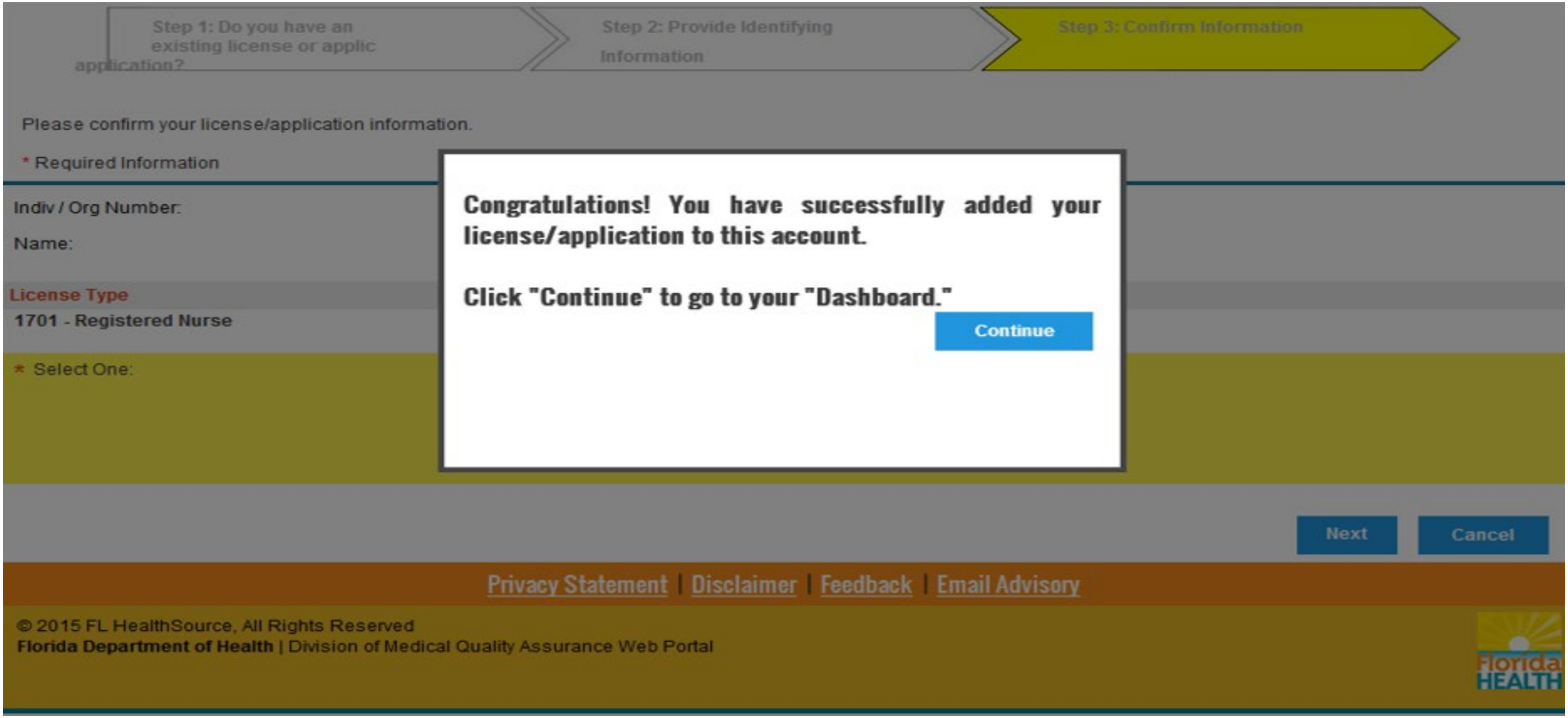

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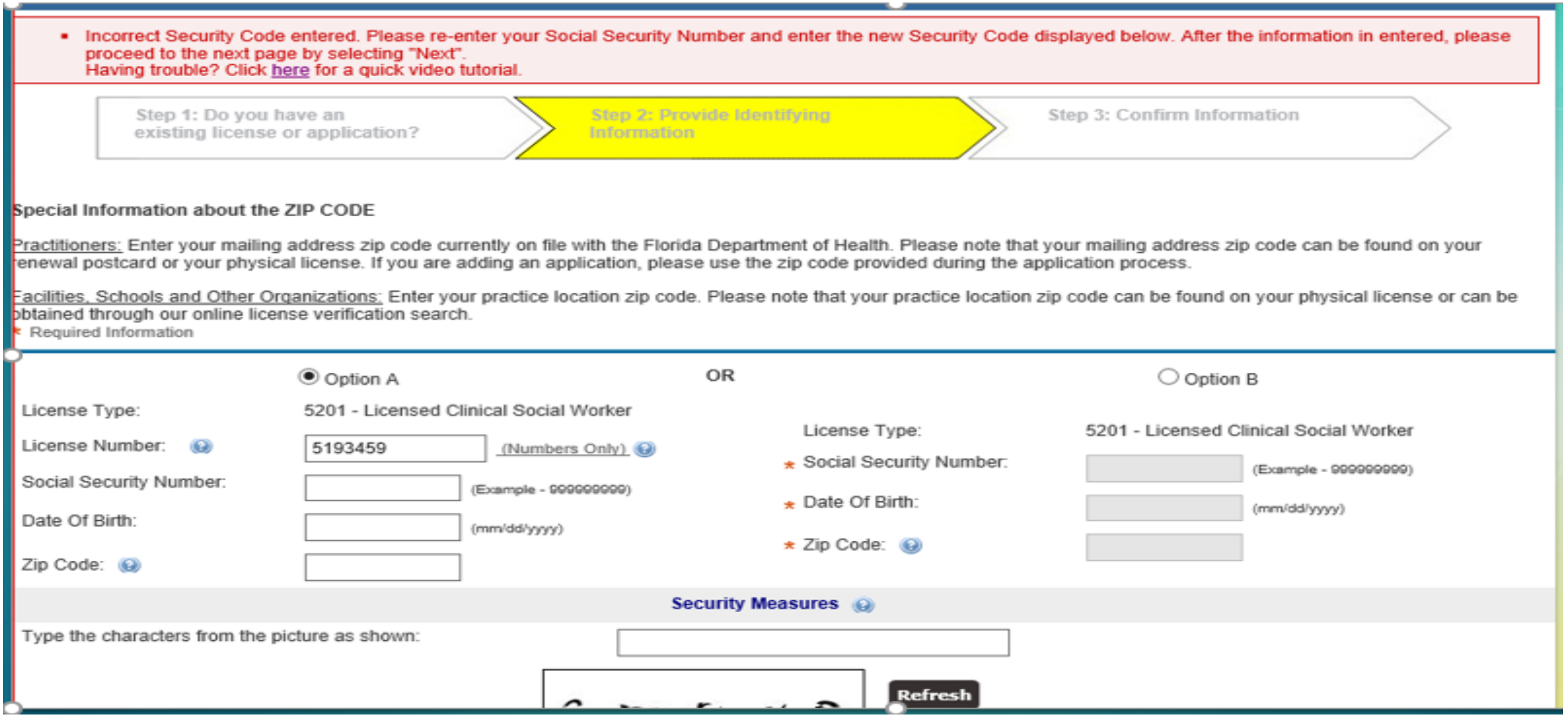

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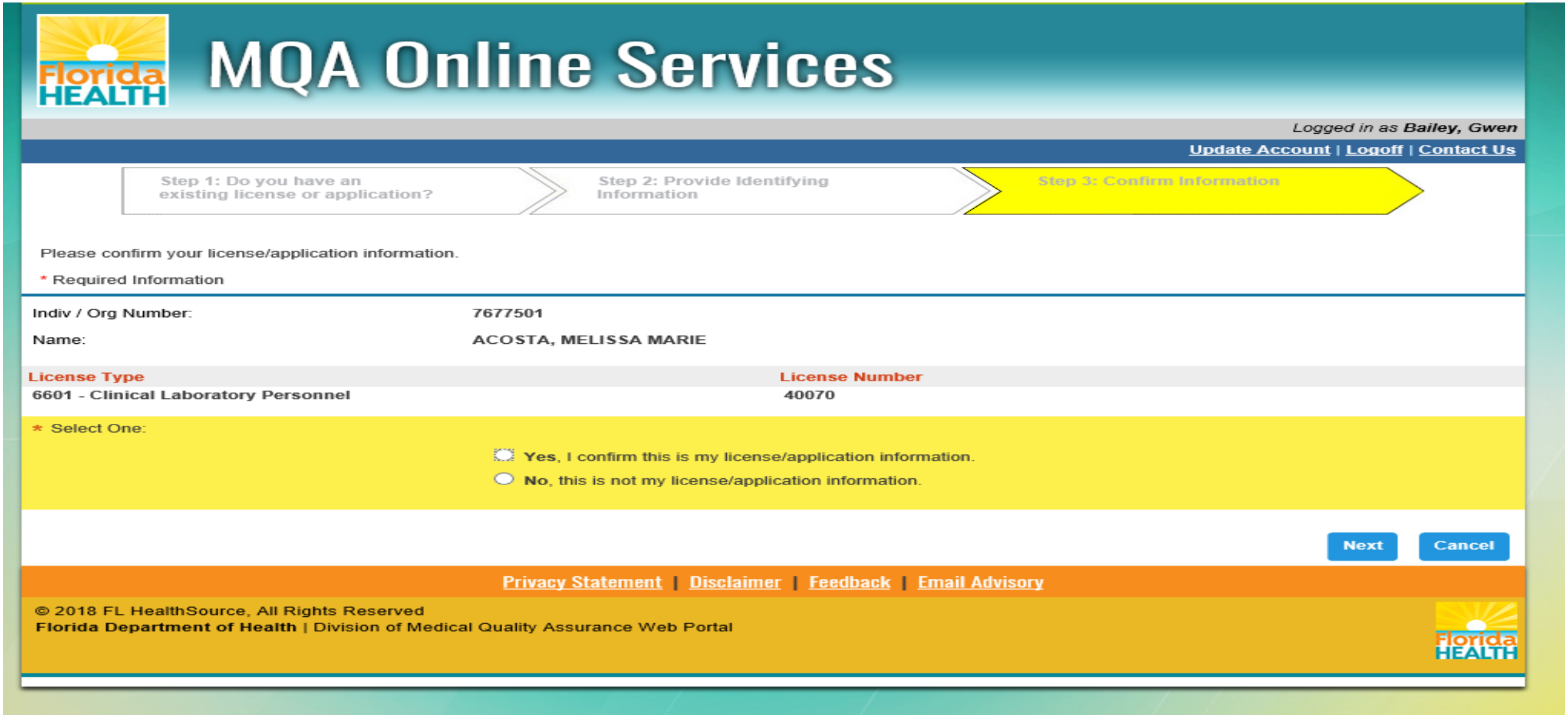

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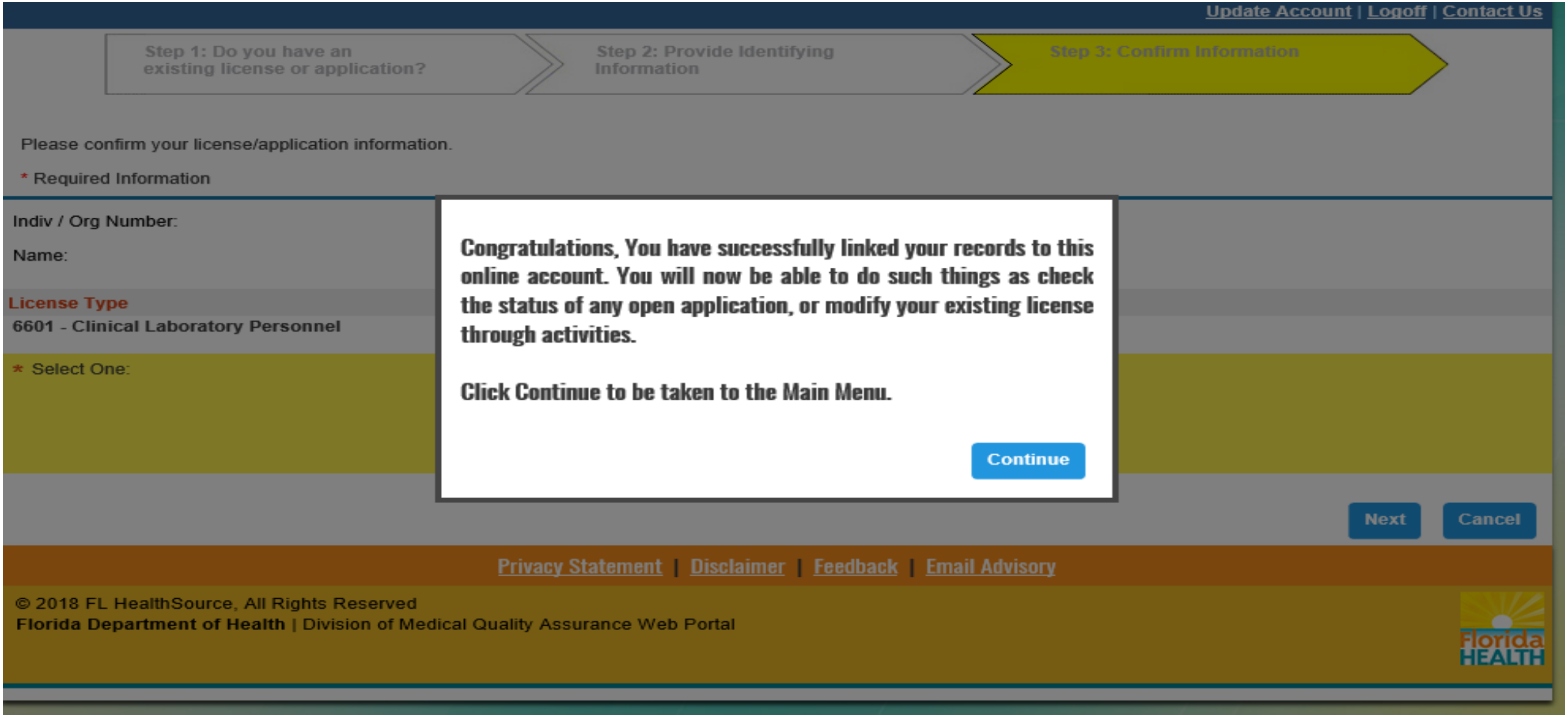

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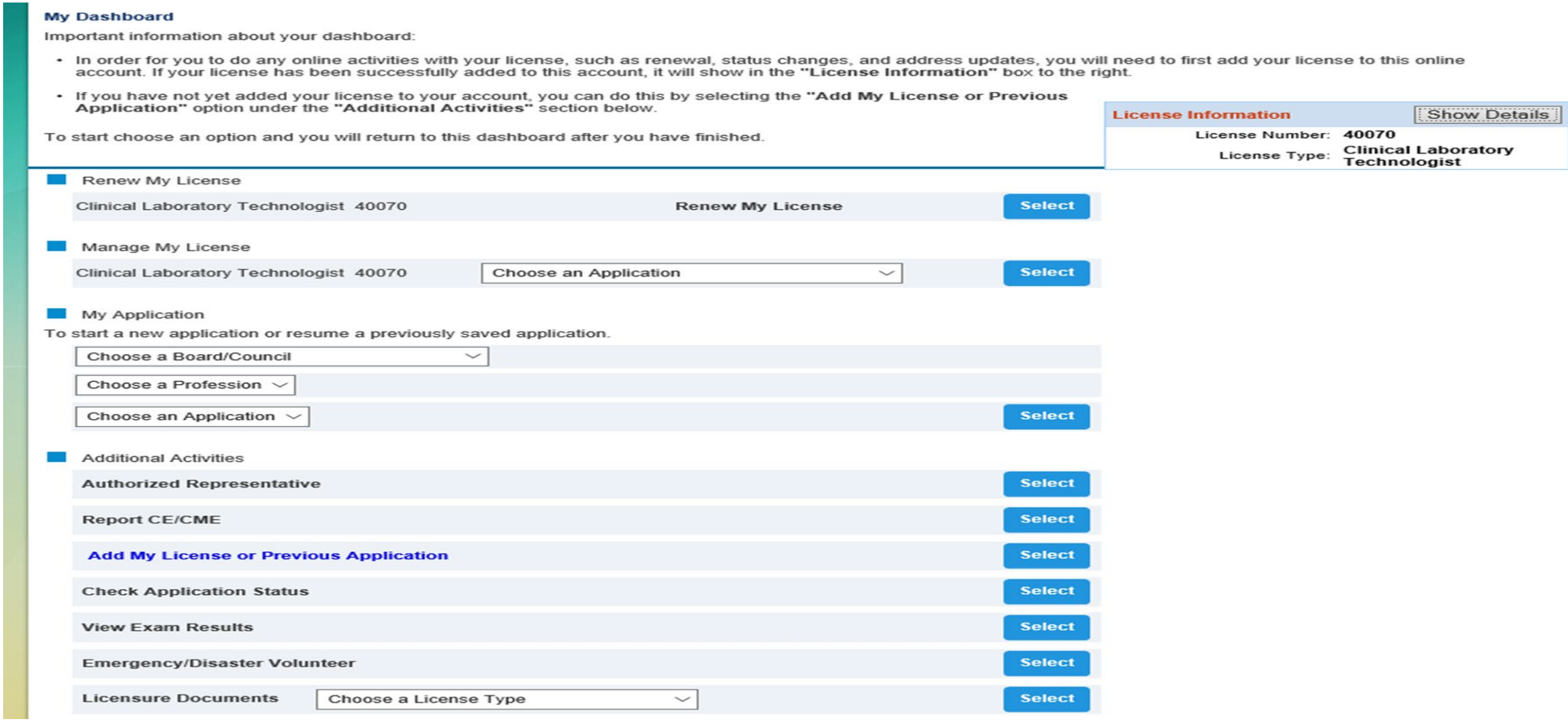

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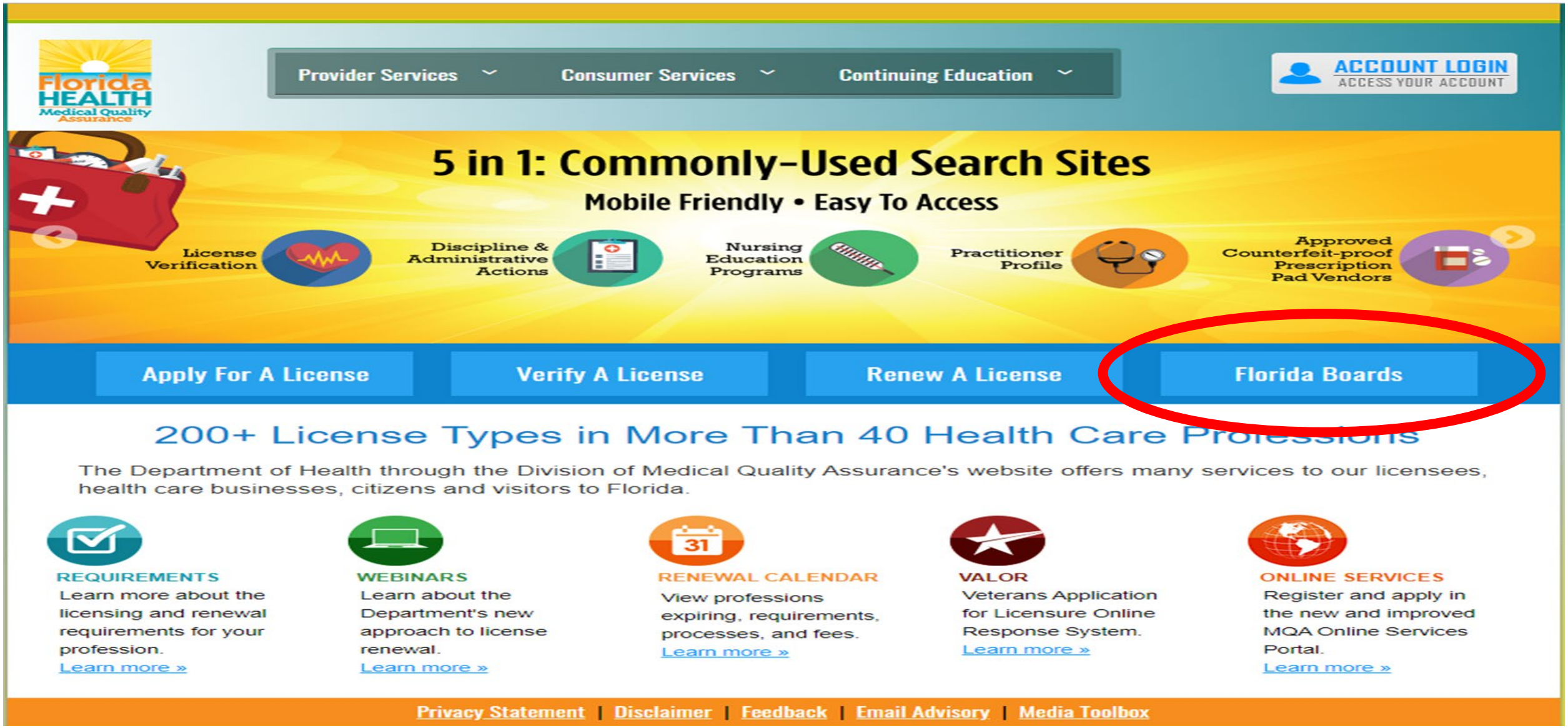

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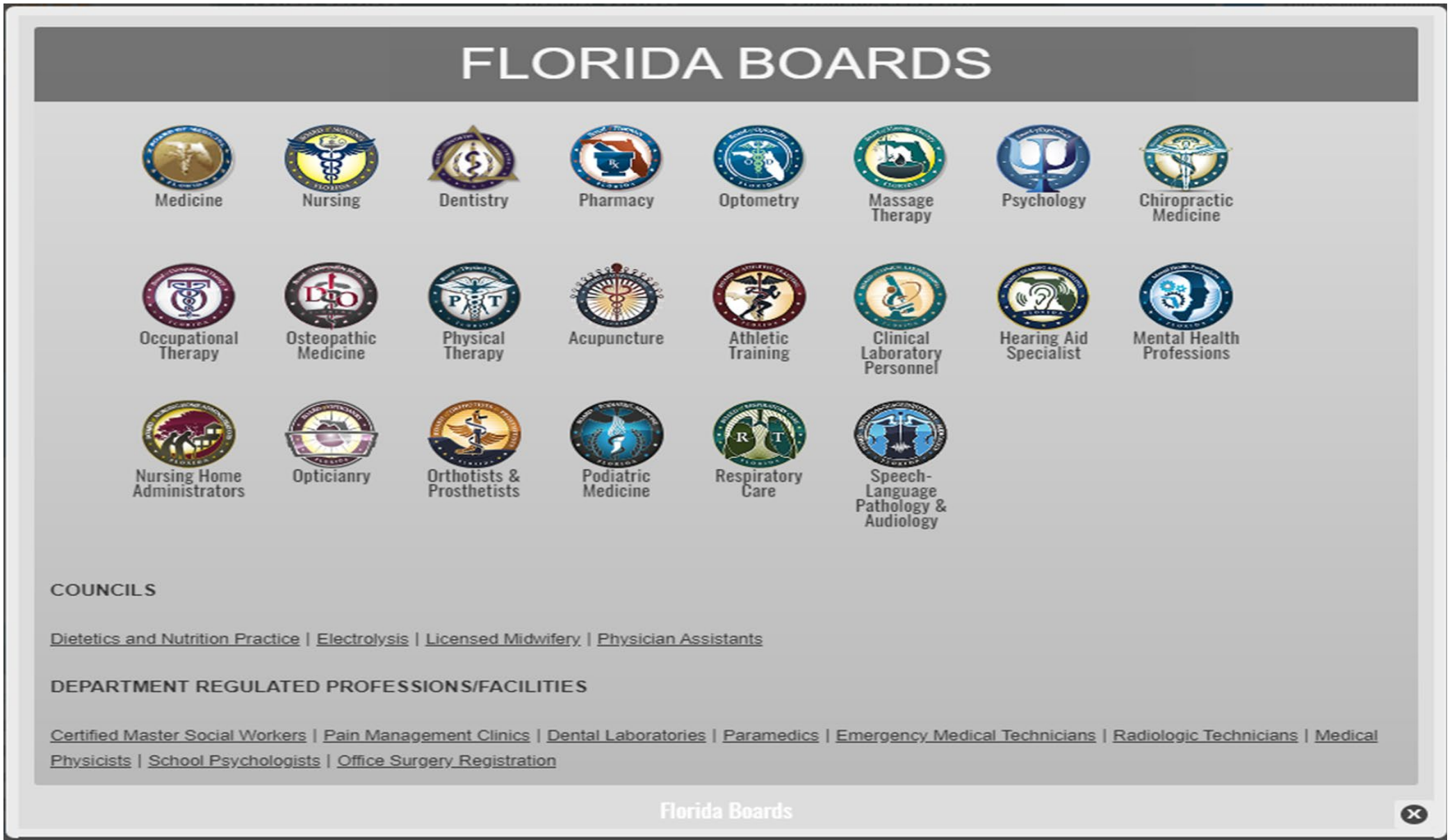

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Section 3:

Returning Users

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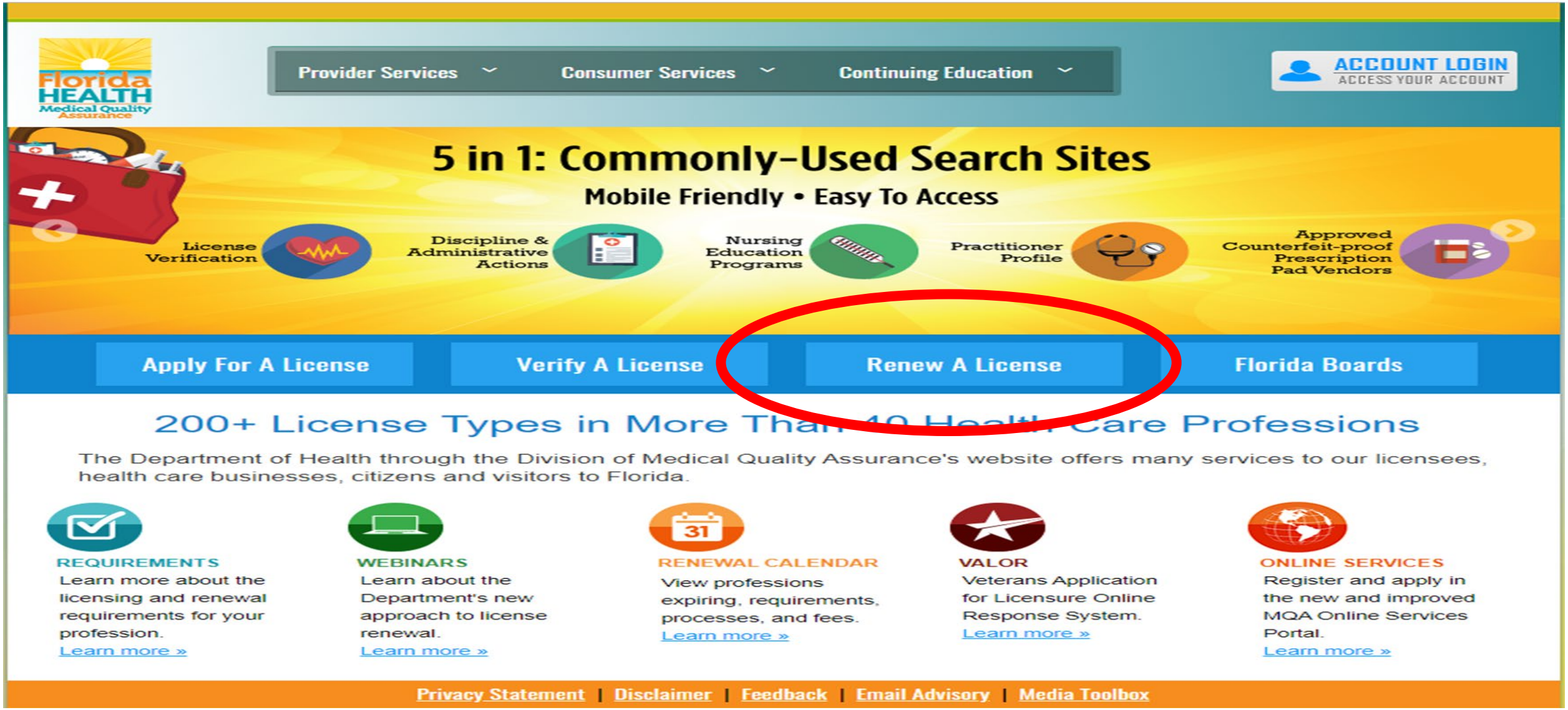

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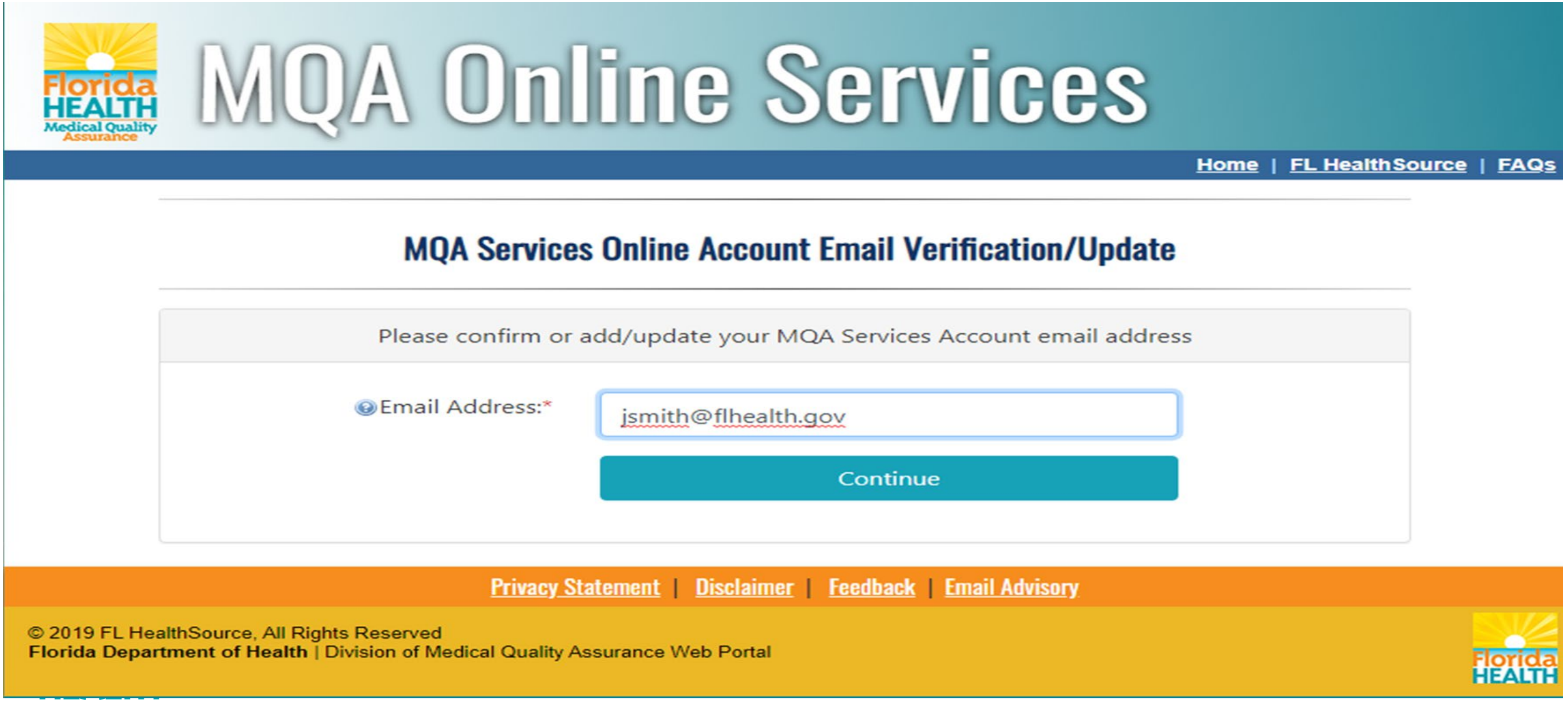

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My Dashboard

Important information about your dashboard:

- In order for you to do any online activities with your license, such as renewal, status changes, and address updates, you will need to first add your license to this online account. If your license has been successfully added to this account, it will show in the **"License Information"** box to the right.
- If you have not yet added your license to your account, you can do this by selecting the **"Add My License or Previous Application"** option under the **"Additional Activities"** section below.

To start choose an option and you will return to this dashboard after you have finished.

License Information Show Details

License Number: **40070**

License Type: **Clinical Laboratory Technologist**

Renew My License

Clinical Laboratory Technologist 40070 — **Renew My License** — Select

Manage My License

Clinical Laboratory Technologist 40070 — Choose an Application — Select

My Application

To start a new application or resume a previously saved application.

Choose a Board/Council

Choose a Profession

Choose an Application — Select

Additional Activities

- **Authorized Representative** — Select
- **Report CE/CME** — Select
- **Add My License or Previous Application** — Select
- **Check Application Status** — Select
- **View Exam Results** — Select
- **Emergency/Disaster Volunteer** — Select
- **Licensure Documents** — Choose a License Type — Select

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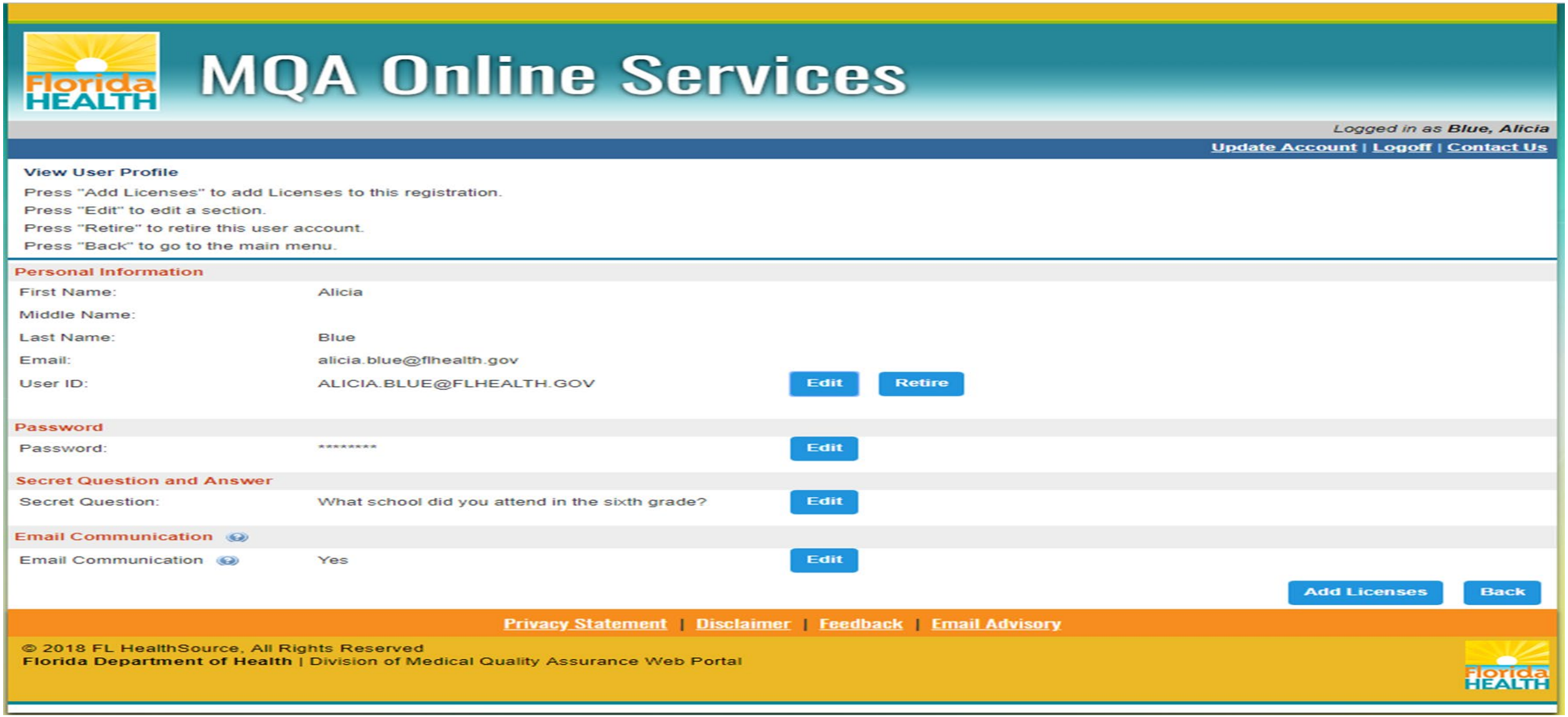

Section 4:

Questions

Question & Answer Session

Type your questions into the “Question” Box.

Contact Information:
Florida Department of Health

Email: MQAOnlineService@FLHealth.gov

Website: FLHealthSource.gov