



# E-LICENSING

*A New Licensure Experience for Health Care Practitioners*

In 2022, the Florida Department of Health, Division of Medical Quality Assurance (MQA) initiated efforts to identify ways to enhance license accessibility through improved technology.

It was through this initiative, that MQA identified electronic licensing (e-licensing) as an innovative approach that would streamline the issuance of health care practitioner licenses.



## PROJECT OBJECTIVES

- Decrease license delivery time.
- Increase security and accountability in medical credentialing.
- Provide helpful resources to consumers to confirm practitioner license status.
- Reduce dependence on costly specialty paper and associated waste.
- Modernize licensure processes for health care practitioners.
- Provide a secure portal that may be accessed by practitioners at any time, on any device, and at no cost.
- Reduce or eliminate costs related to license replacement.

## WHAT IS E-LICENSING?

e-Licensing provides health care practitioners a method to access an issued license at any time using the MQA Online Services Portal. Using the portal allows practitioners to access their license faster, without relying on traditional mail delivery timelines.

This process also enables flexibility among practitioners to print licenses on any paper, and at their convenience, without submitting a request for a duplicate license to the Department.

## WHEN WILL E-LICENSING START?

MQA will transition away from printed licenses and toward e-licensing, beginning after the May 2023 pilot.

## QUESTIONS?

Visit [FLHealthSource.gov/electronic-licensing](https://FLHealthSource.gov/electronic-licensing) for more information or contact MQA's virtual agent ELI, at [FLHealthSource.gov/eli](https://FLHealthSource.gov/eli).