About Us

MQA regulates health care practitioners and facilities through timely professional licensure, facility permitting, and administrative enforcement in order to preserve the health, safety, and welfare of the public.

Contact Us

To locate frequently asked questions, watch a video demonstration of the e-licensure retrieval process, or learn more, visit FLHealthSource.gov/electronic-licensing/ or ask MQA's virtual agent, ELI, at FLHealthSource.gov/eli.

🌐 FLHealthSource.gov/electronic-licensing

🌐 FLHealthSource.gov

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E-LICENSING

A New Licensure Experience for Health Care Practitioners

Florida HEALTH
Medical Quality Assurance

The Origin

Combining the growing health care workforce and reliance on digital technologies, it is critical that the Florida Department of Health, Division of Medical Quality Assurance (MQA) continues to develop innovative strategies to meet the needs of practitioners and streamline access to key documents that provide credibility to entering the workforce.

In 2022, MQA began exploring opportunities to enhance the licensing experience for health care practitioners and meet these demands. It was through that process that electronic licensing (e-licensing) was discovered.

E-LICENSING DEMONSTRATES THE COMMITMENT OF THE DEPARTMENT TO EXPEDITE LICENSURE AND VERIFICATION PROCESSES SO HEALTH CARE PRACTITIONERS CAN SERVE THEIR PATIENTS QUICKLY AND CONTINUE WORKING THROUGH LICENSURE RENEWAL CYCLES WITHOUT INTERRUPTION.

How it Works

e-Licensing works by leveraging advancements in MQA's technology to provide practitioners with online access to digital versions of licenses.

When an application for licensure is approved in MQA's system, a digital (PDF) version is saved inside the e-document system and made available to practitioners through the MQA Online Services Portal within two business days of licensure approval.

Practitioners may obtain newly issued or renewed licenses through the portal at any time, on any device, and at no cost.

Are you a practitioner seeking initial licensure or approaching a renewal cycle?

See for Yourself

Test this QR code to catch a glimpse of what your newly issued or renewed e-license will look like.

Visit FLHealthSource.gov to create your account and prepare for e-licensing today!

Three Key Benefits

→ INCREASED EFFICIENCY

Rather than receiving a license by mail in 7-10 business days, practitioners are able to download licenses within two business days of approval. With e-licensing, practitioners can experience increased access to licensure services while maintaining the authenticity of a license.

→ IMPROVED SECURITY

The e-license features a QR code, allowing anyone the ability to authenticate licenses immediately through the Department's website. The digital format also ensures no loss of license through theft, misplacement, or destruction.

→ REDUCED COST

Rather than paying up to $25 for a duplicate license to be printed and mailed, licensees are able to retrieve duplicate licenses directly from the MQA Online Services Portal at no cost. This process enables flexibility among practitioners to print licenses at any time, on any paper, and without submitting a request for a duplicate license to the Department.